

NUMBER: 82-5

DATE: 3/24/82

CIRCULATE TO:
SERVICE MANAGER
PARTS MANAGER
MECHANICS

MERCURY OUTBOARD O.E.M. PRE-RIGGING BOAT PROGRAM

IMPORTANT: This bulletin supersedes Bulletin **81-1** dated **2/2/81**.

O.E.M. Boat Builders are participating in the Mercury Outboard O.E.M. Pre-Rigging Boat Program. This program makes it possible for boat builders to purchase and install in their boats certain Quicksilver accessories that are required to operate Mercury Outboard Motors.

Remote controls and Power Trim pumps are packed in the cartons with Mercury Outboard Motors when manufactured. These items cannot be removed from the outboard carton prior to shipment to you from your Regional Distribution Center. In view of this, a Return Program is in effect to allow dealers, who participate in the Mercury Outboard O.E.M. Pre-Rigging Boat Program, to return those remote controls and Power Trim pumps for credit.

This return program applies only to new remote controls and Power Trim pumps in their original, unopened cartons. Only the following part numbers are eligible for return and credit. Damaged and/or opened cartons will be returned to the dealer freight collect.

Remote Controls	Power Trim Pumps
87317A 5	92459A3
87729A 5	92459A8
94474A 5	92975A4
	92975A22

If you have any questions regarding this program, please contact your Regional Distribution Center Sales Representative or Service Manager.

Procedure for Returning Remote Controls and Power Trim Pumps for Credit

1. Carefully unpack remote controls and Power Trim pumps from engine cartons.
2. The new, unopened cartons of remote controls and Power Trim pumps to be returned should be packed in a suitable outer shipping carton to prevent damage to the remote control and hydraulic pump cartons.

- One Warranty Claim Form can be used to return a group of these accessories. Return remote controls and pumps at least once each month. Enter the following information on the warranty claim form. See sample claim form, following.

MERCURY MARINE		APPLICATION FOR ADJUSTMENT OF WARRANTY MATERIAL SB 3-17-4 R 5-78		CLAIM NO. 012	
CUSTOMER AGREEMENT I AM THE ORIGINAL PURCHASER OF THE PRODUCT NAMED HEREON AND AM SUBMITTING THIS CLAIM WHICH I BELIEVE FALLS WITHIN MERCURY MARINE'S WARRANTY FOR THE PRODUCT <input checked="" type="checkbox"/> CUSTOMER'S SIGNATURE		DATE OF FAILURE	HOURS OPERATION	DATE	
		MODEL	ENGINE SERIAL NO.	DRIVE CHASSIS SERIAL NO.	111979
		DATE OF SALE	TYPE OF USE (CHECK ONE)		LABOR RATE
		OWNERS NAME	<input type="checkbox"/> PLEASURE <input type="checkbox"/> COMMERCIAL		
ADDRESS	CITY STATE ZIP		DEALER CODE NO.	DEALER	
DATE REC'D.	VIA	CITY STATE ZIP		18345 A W 2222	
CHARGES		IMPRINT OWNER WARRANTY REGISTRATION CARD		IMPRINT DEALER IDENTIFICATION PLATE	
QUANTITY	PART NO.	DESCRIPTION OF DEFECTIVE PARTS	CODE	REASON FOR REPLACEMENT	FLAT RATE JOB NO.
3	87729A15	CONTROLS		PRE-RIGGING RETURN PROGRAM	
3	92459A3	TRIM PUMP			
MODELS		ENGINE SERIAL #'S	BOAT MANUFACTURER		
17000		5546113	SLIM CRAFT		
19000		5521112	LONGBOAT		
11150		5568711	SLIM CRAFT		
DETAILS OF FAILURE AND WORK PERFORMED				PARCEL POST / FREIGHT CHARGES \$	
DATE	CLAIM APPROVED	CLAIM FOR PARTS REJECTED	CLAIM FOR LABOR REJECTED	IF THIS CLAIM IS FOR FACTORY DISPOSITION AND APPROVAL BEFORE DISTRIBUTOR ISSUES REPLACEMENT OR CREDIT CHECK HERE <input type="checkbox"/>	
CODE		CODE		(SEE REVERSE SIDE FOR EXPLANATION OF CODES)	

- List the quantity and part number of each control and Power Trim pump returned.
 - Print "Pre-Rigging Return Program" in "Reason for Replacement" column.
 - List all outboard motor model and serial numbers.
 - List the name/s of the boat manufacturer involved.
- Ship the return material FREIGHT PREPAID to your area Regional Distribution Center to "Attention Service Department".
 - A Credit will be issued at the current dealer cost.