



# Service Bulletin

Bulletin No. 2017-11R1  
OEM No. 2017-10R1

Circulate to:  Sales Manager  Accounting  Service Manager  Technician  Parts Manager

## Engine Guardian Enhancement—6.2L Tow Sport

<b>NOTICE</b>
Revised January 2018. This bulletin supersedes the previous bulletin number 2017-11 November 2017.

### Models Affected

Models Covered	Serial Number Range
6.2L Tow Sport	2A456613–2A575000

### Scope

Worldwide

### Situation

Boats equipped with 6.2L Tow Sport engines in the affected serial number range, require a software reflash which will enhance the Engine Guardian strategy. The software update changes how quickly the engine RPM is affected if Engine Guardian is engaged. Engine RPM change will be moderately slower with this software update, allowing persons wake surfing or being towed by the boat, more time to react to the diminishing boat speed caused by Engine Guardian.

The enhanced Engine Guardian strategy update does not affect other aspects for controlling the functionality of the engine.

### OEM/Dealer Inventory

Inventory that is within the affected range should be reflashed with CDS G3 2018 Update 1 or higher, prior to delivering to the customer.

### Owner Notification

A customer letter will be mailed to all registered owners, notifying them that their Mercury MerCruiser 6.2L Tow Sport engine requires a software reflash. As a Mercury MerCruiser dealer, you should contact the customers affected by the serial number range to advised them of this recall and schedule a service appointment.

### Warranty

Mercury Marine will credit the dealer for the cost of labor.

Complete the warranty claim, listing:

- Engine serial number
- Flat rate code: SB05 (0.5 hours)
- Part code: 731
- Failure code: 55

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Dear Customer,

Thank you for purchasing a Mercury Marine power package. We at Mercury are dedicated to providing superior product of outstanding quality and reliability. As part of our continuing efforts to exceed our customer's expectations, we have determined that an unscheduled service to your registered product is necessary.

**What is the condition?**

A software update is required for 6.2L Tow Sport equipped boats. The software update changes how quickly the engine RPM is affected when Engine Guardian is engaged. Engine RPM change will be moderately slower with this software update, allowing persons wake surfing or being towed by the boat, more time to react to the diminishing boat speed caused by Engine Guardian.

**What will Mercury Marine do?**

We have provided instructions to our dealers on the software update to be performed to these engines. This update will be performed at no charge to you.

**What should you do?**

Contact your Mercury MerCruiser dealer to arrange a service appointment. When scheduling your service appointment, mention Mercury MerCruiser Service Bulletin 2017-11.

**Present this notice to your Mercury MerCruiser dealer when you bring your vessel in for servicing.**

**What if you have other questions or if you no longer own this engine?**

Please contact your Mercury MerCruiser dealer or call Mercury Marine Customer Service at 920-929-5040 between 7:30 am and 4:30 pm CST.

We have sent this notice in the interest of your continued satisfaction with our product, and we sincerely regret any inconvenience this may cause you.

Thank you for boating with Mercury Marine.

Mercury Marine Service