

Service Bulletin

OEM No. 2010-02

Circulate to:	Sales Manager	Accounting	Service Manager	Technician	Parts Manager

Premium Throttle and Shift Cable With Partial or Missing Crimp **Models Affected**

Models Covered	Serial Number
Mercury	
Mariner	
Force	All models except DTS
MerCruiser	
Mercury Racing	

All boats in OEM inventory or dealer inventory with a hull identification number (HIN) of A9-L9 or A0-B0 in the ninth and tenth position in conjunction with 09 or 10 in the eleventh and twelfth position may be affected.



a - Month and year of certification or manufacture

b - Model year

All premium throttle and shift cables identified with dates between January 1, 2009 (001 09) and January 14, 2010 (014 10) are affected. On the cables, dates appear with three digits representing the day of the year, followed by a space and a two-digit year. For example, a cable produced on February 25, 2009 will appear with a date code of 056 09 on the cable.

Part Number	Part Description
896143A11–896143A13	CABLE T/S STD 11–13 FT
896143A15	CABLE T/S STD 15 FT
896145A08	CABLE T/S STD 8 FT
896145A10	CABLE T/S STD 10 FT
896145A15	CABLE T/S STD 15 FT
897977A06	CABLE T/S G1 6 FT
897977A08-897977A10	CABLE T/S G1 8-10 FT
897977A12-897977A16	CABLE T/S G1 12–16 FT
897977A18-897977A22	CABLE T/S G1 18–22 FT
897977A24	CABLE T/S G1 24 FT
897977A26	CABLE T/S G1 26 FT
897977A28	CABLE T/S G1 28 FT
897977B09-897977B14	CABLE T/S 9 at 24-CABLE T/S 14 at 24

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

Part Number	Part Description
897978A06	CABLE T/S G2 6 FT
897978A09–897978A10	CABLE T/S G2 9-10 FT
897978A12-897978A28	CABLE T/S G2 12-28 FT
897978A30	CABLE T/S G2 30 FT
897978A36	CABLE T/S G2 36 FT
897978A38	CABLE T/S G2 38 FT
897978A40	CABLE T/S G2 40 FT
897978A50	CABLE T/S G2 50 FT
897978B10	CABLE T/S 10 at 24 FT
897978B12–897978B15	CABLE T/S 12 at 24–CABLE T/S 15 at 24
897978B17	CABLE T/S 17 at 24
897978B19–897978B20	CABLE T/S 19 at 24–CABLE T/S 20 at 24
897978B22	CABLE T/S 22 at 24
897978B24	CABLE T/S 24 at 24
897979A04	CABLE T/S SA 4 FT
897979A10	CABLE T/S SA 10 FT
897979A13	CABLE T/S SA 13 FT
897979A16-897979A20	CABLE T/S SA 16-20 FT
897979A22-897979A24	CABLE T/S SA 22-24 FT
897979A27	CABLE T/S SA 27 FT
897979A32	CABLE T/S SA 32 FT
897979A34	CABLE T/S SA 34 FT
897979A60	CABLE T/S SA 60 FT
8M0032438	CABLE T/S G2 TLR

Situation

The throttle and shift cables are separating at any one of multiple crimp locations because the ferrule was not properly crimped to the conduit on one or both ends of the cable or on the input end (remote control box end) to the core wire. All suspect cables that have failed have done so during installation or upon first pre-delivery inspection (PDI).

Cable Inspection

Inspect all cables in OEM or dealer stock for the date codes between January 1, 2009 (001 09) and January 14, 2010 (014 10) for a yellow or brown dot next to the date code. The box date may not correspond exactly to the production date of the cable. Inspect all cables installed in boats with boat HIN of date codes A9–L9 or A0–B0 for cable date codes between January 1, 2009 and January 14, 2010.

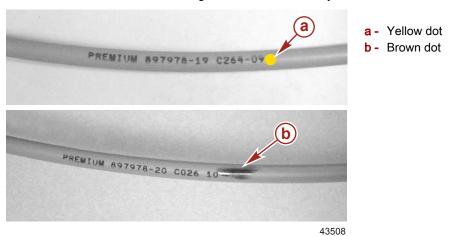
For all cables 876143Axx, 897977Axx, and 897978Axx listed in the table: If the date code appears at the remote-control end of the cable and not at the engine connection end as specified, then the cable is in the suspect date code range and must be changed.

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

Page 2 / 5 © 2010 Mercury Marine FEBRUARY 2010 2010-03

For 879979Axx series cables listed in the table: The date code can be at either end of the cable. Inspect to determine whether the cable is in the affected date code range and does not have a yellow or brown dot.



Correction

If a suspect cable is found in dealer or OEM stock, return the cable to Mercury Marine. If a cable with the suspect date code is found in a boat and no yellow or brown dot appears on the cable, remove and replace the cables according to the boat manufacturer's recommendations.

When servicing the cable, follow documented servicing procedures for reassembly, using applications of grease, Loctite, and proper torques.

Repeat the pre-delivery inspection on the boat and engine.

Identifying a Repaired Cable

Factory identification of a reworked cable is noted by a yellow or brown dot next to the part number on the outside of the box.

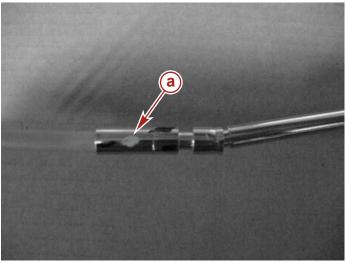


a - Yellow or brown dot

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

Also, the cable may have a yellow dot on the ferrule or by the date code.

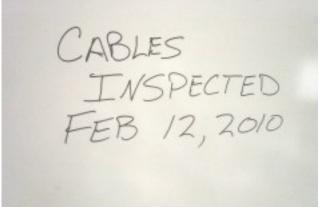


a - Yellow dot

43511

To help identify a boat that had this work performed, the dealer or OEM may have placed a handwritten notation, "Cables OK," next to the boat HIN. These boats must still be inspected, as boats may have been incorrectly labeled as "Cables OK." Follow the inspection procedures above in **Cable Inspection**. After cable inspection or replacement, place a hand-written notation, "Cables Inspected" and the date of the inspection. For example: CABLES INSPECTED Feb 12, 2010.





43513

Left: a previously inspected boat that needs to be inspected again. Right: notation on a boat that has been inspected under this bulletin's fix program.

OEM and Dealer Parts Inventory, OEM and Dealer-Rigged Boat Inventory

Customers in the United States: To return any premium throttle and shift cables with date codes between January 1, 2009 (001 09) and January 14, 2010 (014 10) in your inventory, use MercNET to create a claim or call Mercury Technical Service for a preauthorized claim. If Technical Service creates the preauthorized claim, it will be put into parts hold. Using MercNET, print a copy of the claim and include it with the return. The claim will be credited on Mercury Marine's receipt of the cables.

Customers outside the United States: Return any premium throttle and shift cables with date codes between January 1, 2009 and January 14, 2010 in your inventory to the appropriate distribution center for credit. Follow the normal warranty parts procedure.

Warranty

If only the inspection of the cable in the boat was necessary, complete the warranty claim, listing:

- Boat HIN
- Engine serial number; if no engine is available use a Quicksilver claim
- Labor: 0.5 hour

THE INFORMATION IN THIS DOCUMENT IS CONFIDENTIAL AND PROTECTED BY COPYRIGHT AND IS THE PROPERTY OF MERCURY MARINE.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.

Page 4 / 5 © 2010 Mercury Marine FEBRUARY 2010 2010-03

Warranty flat rate code: SB05

Part code: 221Failure code: 00Cable date codes

If the inspection and cable replacement were required, complete the warranty claim, listing:

- Boat HIN
- Engine serial number; if no engine is available use a Quicksilver claim
- Labor: 1.5
- Warranty flat rate code: SB10 and SB05

Part code: 221Failure code: 00Cable date codes

Follow the normal procedure for returning the part

Outside the United States: hold parts for inspection by a Marine Power International technical representative.

This document is provided for the sole and exclusive use of the original recipient as prescribed by Mercury Marine and may not be distributed or copied, digitally or otherwise, without the prior written consent of Mercury Marine.